

Privacy in IoT

The unique opportunity to learn and discuss where the Internet of Things meets GDPR, and where Hyperconnectivity meets Privacy & Security. Who wouldn't be totally confused!? In our Open Webinars, Arthur's Legal will address the Pains & Gains of the GDPR, X By Design & Resilience.





Arthur van der Wees

Dimitra s Stefanatou Janneke Breeuwsma

Arthur's Legal organizes seven (7) webinars on Privacy in IoT with the focus on GDPR, supported by AIOTI and Create-IoT

Go to **arthurslegal.com/iot/** for more information and subscription for the webinars.





Privacy in IoT

Open Webinars by Arthur's Legal, supported by: AIOTI WG3 Privacy-in-IoT Taskforce, and H2020 CSA CREATE-IoT & LSPs AG Trust in IoT Arthur van der Wees

Managing Director Arthur's Legal, the global tech-by-design law firm & strategic knowledge partner

Expert Advisor to the European Commission (Cloud, IoT, Data Value Chain, Cybersecurity, Privacy & Accountability)

Project Leader H2020 IoT LSPs & CSAs Activity Group on Trust, Security, Privacy, Accountability & Liability

CREATE-IoT

Large-Scale Pilots

European

Programme

ΔΙΟΤΙ

Founding Member, EC's Alliance for IoT Innovation (AIOTI)

ARTHUR'S

LEGAL

Task Force Leader AIOTI Security in IoT & Privacy in IoT

All rights reserved, Arthur's Legal B.V.

Privacy in IoT Open Webinar Series

Webinar 1: GDPR: Processing, Protection, Security & Strategies

Webinar 2: X-by-Design: Upstream & Downstream Resilience

Webinar 3: State of the Art Privacy Principles & Requirements Right Now!

Webinar 4: Consent Management & Engagement in IoT Wednesday 2 May 2018, 10.00 - 11.00 CET

Webinar 5: Compliance, Accountability, Assurance & Penalties Wednesday 9 May 2018, 10.00 - 11.00 CET

Webinar 6: IoT Ecosystems, Pre-Procurement & Collaboration Wednesday 16 May 2018, 10.00 - 11.00 CET

Webinar 7: Data Subject Rights & Data Management in IoT Wednesday 23 May 2018, 10.00 - 11.00 CET



Please subscribe to the Privacy in IoT Mailing List at: <u>www.arthurslegal.com/IoT</u>, in which we will keep you up to date with dates, login details and the latest news on the GDPR, Privacy in IoT and related topics.



CREATE-IoT

Webinar Nr. 3

SOTA

State of the Art Privacy Principles & Requirements

CREATE-loT

European

Large-Scale Pilots Programme



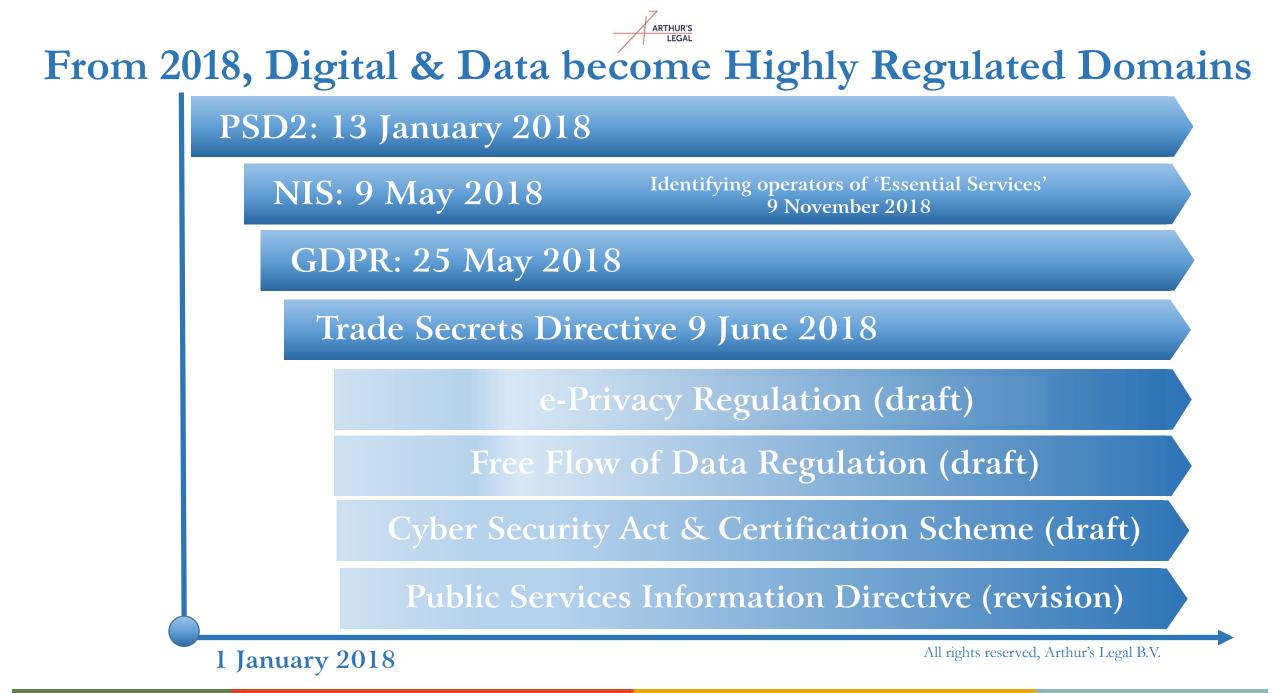
We are in a position today, in this Digital Age, where Technology has outstripped our Legal Framework'

Admiral Michael Rogers, Director NSA & Commander CYBERCOM





All rights reserved, Arthur's Legal B.V.



AID Davs to Effective Date GDPR 25 May 2018





The GDPR is not reinventing the wheel ...



All rights reserved, Arthur's Legal B.V.

Changes GDPR (Part 3 of 7)

Appropriate Personal Data Security Measures:

Appropriate Technical & Organizational Measures, Pseudonymisation & Encryption, Confidentiality, Integrity, Availability, Transparency, Isolation (Purpose Limitation), Data Intervenability, Monitoring & Evualuation

What Can We Do?

What Should We Do?

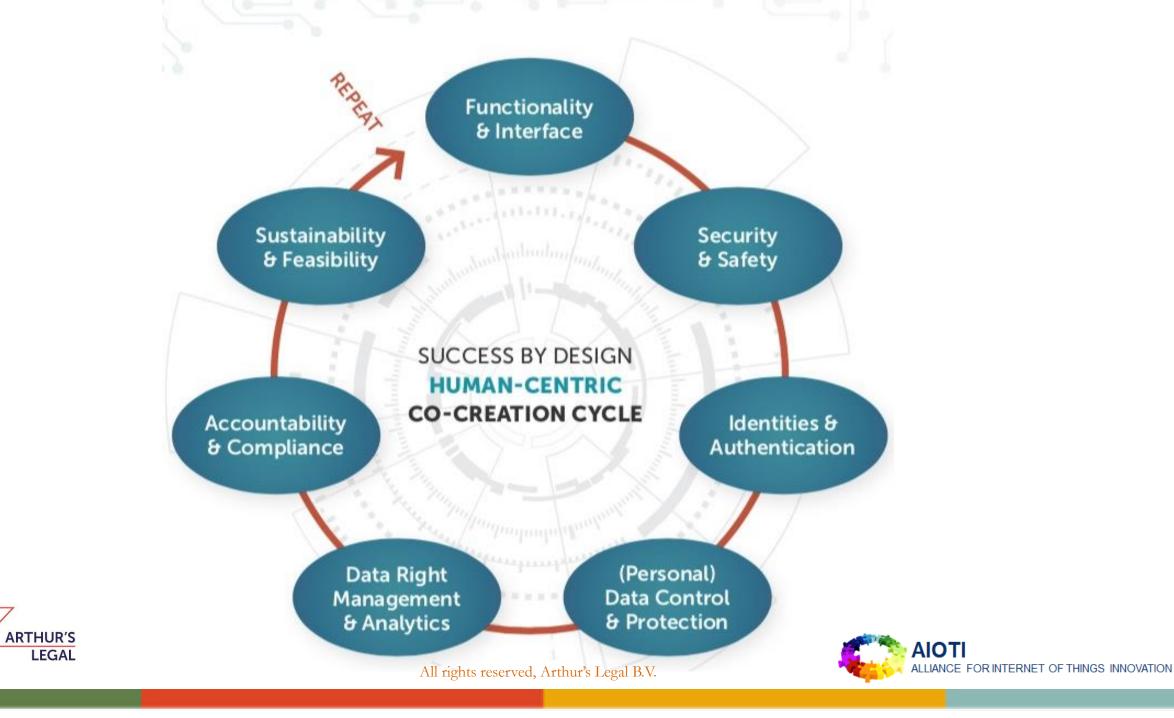




A. Technical Measures B. Organisational Measures C. Policies & Documentation







All Markets Are Dynamic





#SOTA

State of The Art





All rights reserved, Arthur's Legal B.V.

Malicious Actors Are Not Into State of Play

State of the Art By Default & Daily Need





State of the Art

Principle-Based + Risk- & Impact-Based + Dynamic & Continuous

ARTHUR'S

Principles & Requirements

Mandatory & Voluntary





GDPR = GPDPMPS Regulation

Personal Data Collecting & Other Processing Personal Data Protection & Security Personal Data Management





First Privacy Principle in IoT

No Personal Data by Default

Avoid Personal Data (PII) Collection or Creation (*) (*) Exceptions permitted, when & where required



Second Privacy Principle in IoT

'As If' X-By-Design

Design & Engineer Ecosystems As-If these will (now or in a later phase) process Personal Data

 Privacy & Security By Default

 ARTHUR'S
 & By Design

Privacy by Default vs Security by Default



Data Minimilisation



Purpose Limitation

No legal ground or legitimate interest under the GDPR, no more data processing



De-Identifying & Data Deletion

The fine balance between immediate strong deletion when no legal ground and legitimate purpose under the GDPR is available, and mandatory retention obligations by the data controller/processor.



Transparency

A data subject should be able to know who is taking what action with its personal data



Data Control

A data subject should at all times be able to have control over its personal data.



Accountability

Any data controller/processer is accountable for regulatory and contractual compliance to the extent concerning its level of collecting, using, sharing and other processing, the related impact assessement linked to technical and operational measures, including with and for data subcontractors involved. Accountability can not be outsources.



Minimise Fragmentation

IoT SDOs and Alliances Landscape (Technology and Marketing Dimensions)





Build Your Own SOTA Security in IoT Model It's Easy; Just Think N-Dimensional!

- 1. 35+ SOTA Security Recommendations, Frameworks & Guidelines
- 2. 1.000+ Security Requirements & Principles (450+ Unique)
- 3. Segmentation into 4 Layers & 3 Dimensions
- 4. Structure, Systemize & Semantic Sanitization without Interpretation
- 5. Context (initially: each of the 5 LSPs)
- 6. Stakeholders (User, Customer, Supplier, Policy Makers, SDO, Authorities)
- 7. 5 Life Cycle Metholodogies (Device, Data, Stakeholder, Context, Legal)
- 8. Interdependencies & Double-Looping

ARTHUR'S LEGAL



GDPR Stakeholders



Data Subject Data Controller Data Processor Data Protection Authority Other Data Actors





Human-Centric Technology, Thriving Ecosystems & Multi-Angled Stakeholders & Influencers

- 1. The User (Convenience-Focused, Cheap, Curious, Creative, Ignorant)
- 2. Customers Who Are Willing To Pay(B2x, x2x)
- 3. Suppliers & Value Ecosystem (Secure In, Secure Inside, Secure Out)
- 4. Thriving Ecosystems & Society

ARTHUR'S LEGAL

- 5. Malicious Actors (They Are Patient. And They Collaborate! We Do Not)
- 6. Act First Seek Forgiveness Later Data Brokers
- 7. Policy Makers, Standardisation Development Orgs & Markets
- 8. Authorities (Who is responsible for what, and are they capable?)
- 9. Data Access: Law Enforcement & Intelligence Services



General IoT Layered SOTA Plotting Methodology: Dimensions & Layers

- 1. User & Human Factor
- 2. Data
- 3. Identity & Authentication
- 4. Service

ARTHUR'S

- 5. Software & Application
- 6. Hardware
- 7. Infrastructure & Network



7 Phases of the (Personal) Data Life Cycle

1. Obtain /Collect Most PII* comes out of 2. Create / Derive Phase 1 & 2 Which phase(s) are we talking about? 3. Use BUT PII* + Actor + Legal Basis + Purpose(s) 4. Store Personal Data is 5. Share / Disclose created & processed in any and each 6. Archive phase 7. Destroy / Delete **ARTHUR'S**

LEGAL

* PII: personal identified or identifiable information

Continuous SOTA Security



State of the Art Security Accountability: Information Security Standards vs GDPR (25 May 2018)

The GDPR offers an equation for finding the appropriate level of protection, per purpose, per impact assessment, and per economic feasibility. See the Articles 25 & 32 GDPR. We call this the **Appropriate Dynamic Accountability (ADA) Formula**:

State of the Art Security – Costs – Purposes + Impact

Although the current information security standards aim for 'achieving continual improvement', the GDPR aims to ensure up-to-date levels of protection by requiring the levels of data protection and security to continuously meet the ADA formula.

From Continual to Continuous State of the Art Security

Although the current information security standards aim for 'achieving continual improvement', articles 25 and 32 GDPR aims to ensure up-to-date levels of protection by requiring the levels of data protection and security to continuously meet the Appropriate Dynamic Accountability (ADA) Formula



State of the Art Security – Costs – Purposes + Impact



Security & Privacy in IoT / State of the Art (SOTA)

- 1. European Commission (EC) & Alliance for Internet of Things Innovation (AIOTI): Report on Workshop on Security & Privacy in IoT (2016 & 2017)
- 2. Alliance for Internet of Things Innovation (AIOTI): Report on Workshop on Security and Privacy in the Hyper-Connected World (2016)
- 3. European Commission (EC): Best available techniques reference document for the cyber-security and privacy of the 10 minimum functional requirements of the Smart Metering Systems (2016)
- 4. European Union Agency for Network and Information Security (ENISA): Auditing Security Measures (2013)
- 5. European Union Agency for Network and Information Security (ENISA): Cloud Certification Schemes Metaframework (2014)
- 6. Energy Expert Cyber Security Platform: Cyber Security in the Energy Sector (2017)
- 7. HM Government, Department for Transport and Centre for the Protection of National Infrastructure: The Key Principles of Cyber Security for Connected and Automated Vehicles (2017)
- 8. Autorité de régulation des communications électroniques et des postes (ARCEP): Preparing for the internet of things revolution (2016)
- 9. United States Department of Commerce (DoC): Fostering the advancement of the Internet of Things (2017)
- 10. United States Department of Homeland Security: Strategic Principles for Securing the Internet of Things (2016)
- 11. United States Department of Health and Human Services, Food and Drug Administration: Postmarket Management of Cybersecurity in Medical Devices (2016)
- 12. United States Department of Health and Human Services, Food and Drug Administration: Content of Premarket Submissions for Management of Cybersecurity in Medical Devices
- 13. United States Government Accountability Office: Technology Assessment: Internet of Things Status and implications of an increasingly connected world (2017)
- 14. National Institute of Standards and Technology (NIST): Networks of 'Things' (2016)
- 15. IoT Alliance Australia (IoTAA): Internet of Things Security Guideline (2017)
- 16. GSM Association (GSMA): IoT Security Guidelines Overview Document (2016)
- 17. GSM Association (GSMA): IoT Security Guidelines for Service Ecosystems (2016)
- 18. GSM Association (GSMA): IoT Security Guidelines for Endpoint Ecosystems (2016)
- 19. GSM Association (GSMA): IoT Security Guidelines for Network Operators (2016)
- 20. IoT Security Foundation (IoTSF): IoT Security Compliance Framework (2016)
- 21. IoT Security Foundation (IoTSF): Connected Consumer Products Best Practice Guidelines (2016)
- 22. IoT Security Foundation (IoTSF): Vulnerability Disclosure (2016)
- 23. Broadband Internet Technical Advisory Group (BITAG): Internet of Things (IoT) Security and Privacy Recommendations (2016)
- 24. International Organization for Standardization (ISO): Internet of Things Preliminary Report (2014)
- 25. The Center for Internet Security (CIS): Critical Security Controls v6.0 (2016)
- 35 +



Regulatory Technical Standards of Payment Services Directive (2017) US Congress Proposal for IoT Cybersecurity Improvement Act (2017) Online Trust Alliance: IoT Security & Privacy (2017) OWASP IoT Framework Assessment (2018)



Security in IoT / State of the Art (SOTA)

EC/AIOTI Reports on Workshops on Security and Privacy in IoT

AIOTI Workshop on Security and Privacy in IoT of June 2016: https://ec.europa.eu/digital-single-market/en/news/aioti-workshop-security-and-privacy-etsi-security-week

Final Report Workshop on Security and Privacy in IoT of June 2016: https://aioti-space.org/wp-content/uploads/2017/03/AIOTI-Workshop-on-Security-and-Privacy-in-the-Hyperconnected-World-Report-20160616_vFinal.pdf

Final Report European Commission of January 2017 Workshop on Internet of Things Privacy and Security: https://ec.europa.eu/digital-single-market/en/news/internet-things-privacy-security-workshops-report

IERC IoT Handbook Paragraph 6.3.3: http://www.riverpublishers.com/pdf/ebook/chapter/RP_9788793609105C6.pdf





Snapshot Example SOTA Security Plotting

							10.1	10.2	10.3	10.4	10.5
287	Network authentication								Y		Y
288	Device and owner authentication										
289	Utilize a trust anchor								Y		Y
290	Use a tamper resistant trust anchor								Y		
291	Enforce confidentiality and integrity to/from the trust anchor						Y				
292	Perfect Forward Secrecy (PFS)								Y		
293	Force authentication through the service ecosystem				Y						
294	Define application layer authentication and authorisation					Y					
295	Define an organizational root of trust							Y	Y		Y
296	Define a communications model							Y			



10.01 GSMA: IoT Security Overview Document
10.02 GSMA: IoT Security Guidelines for IoT Service Ecosystem
10.03 GSMA: IoT Security Endpoint Ecosystems
10.04 GSMA: IoT Security Guidelines for Network Operators
10.05 GSMA: IoT Security Assessment Framework



Contextuality

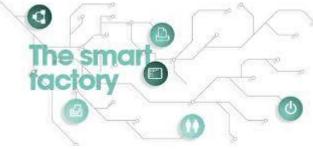






Smart Farming in the Cloud













Use Case: Smart Carpets





ACTUVAGE PROJECT

www.activageproject.eu



General State of The Art SOTA IoT Plotting Methodology

- 1. User/Human Factor
- 2. Data
- 3. Service
- 4. Software/Application
- 5. Hardware
- 6. Authentication
- 7. Infrastructure/Network





Use Case 1: Smart Carpet Sensors for Aging Well

	7
/	ARTHUR'S
	LEGAL
/ '	

●●●○○ T-Mobile NL 훅	18:00	* 📖	●●●○○ T-Mobile NL 穼	18:00	* 🗖
Cancel	New Deal		Cancel	New Deal	
STANDARD DO	CUMENT Security Framework		000 SOTA BYC	O Security Framework	
PROGRESS:			PROGRESS:		
Question			Question	YOUR PERSONA?	
			End-u		
Other	je		End-u	omer user and Customer	
IoF 202				Provider ces Provider	
Synchr Autopil	ronicity			vare Provider	
			Hard	ware Provider ork Provider	
Previous	Next		ALL F	Providers	

Use Case 1: Smart Carpet Sensors for Aging Well

	7
1	ARTHUR'S
	LEGAL
/ .	

●○○ T-Mobile NL 🗢 18:00	* 📼	●●●○○ T-Mobile NL 🗢	18:00	* 🗖			
Cancel New Deal		Cancel	New Deal				
000 SOTA BYO Security Framework	<	PROGRESS:					
PROGRESS:		Question					
Question RELEVANT DATA CLASSES?		ALL pha		\SE			
Personal data		Obtain/					
Non-personal data		Use					
Classified data	Share/Disclose						
ALL data classes		Archive Destroy/Delete					
Previous Next							
		Previous	Next				

Use Case 1: Smart Carpet Sensors for Aging Well



. USER/HUMAN FACTOR

- 1. Basic principles:
 - 1. Human-centric approach: Security and privacy should be universally applied to all users.
 - 2. Privacy by design: Privacy of users must be embedded into the design of business processes, technologies, operations and information architectures. Each service or business process designed to use personal data must take all the necessary security requirements into consideration at the initial stages of their developments. Privacy must be embedded into the design of business processes, technologies, operations and information architectures.
 - 3. Privacy by default: The strictest privacy settings and mechanisms must automatically apply once a user acquires a new product or service; no manual change to the privacy settings should be required on the part of the user.
 - 4. Decoupling multiple identities: It should be easy to decouple multiple personae of the users from one another.
- 2. User's awareness and control:
 - 1. Transparency of data processing: The service provider should empower users to know what the devices are doing and what personal data they are sharing and why, even if it concerns M2M communications and transactions.
 - 2. Transparency of privacy policy: The service provider should ensure that the user is and remains clear and aware of privacy issues, choices it makes and possible consequences thereof.
- 3. Handling of personal data:
 - 1. Non-discriminatory practices: The service provider should ensure non-discriminatory practices against users and businesses on the basis of information derived from IoT deployments (e.g. within smart cities).
 - 2. Manufacturer-implemented parametrization: By design, the user should be able to configure and manage rights for accessing data controlled by them based on the assessment where (in its lifecycle) the device comes into contact with personal data, creates/derives (new) personal data, or otherwise processes personal data, while keeping in my mind the contextuality of purposes and use, as well as multi-purpose Things and IoT ecosystems.
 - 3. Accountability: Any service provider should be accountable for regulatory, contractual and ethical compliance.

Use Case 1: Smart Carpet for Aging Well

6. AUTHENTICATION

Location authentication

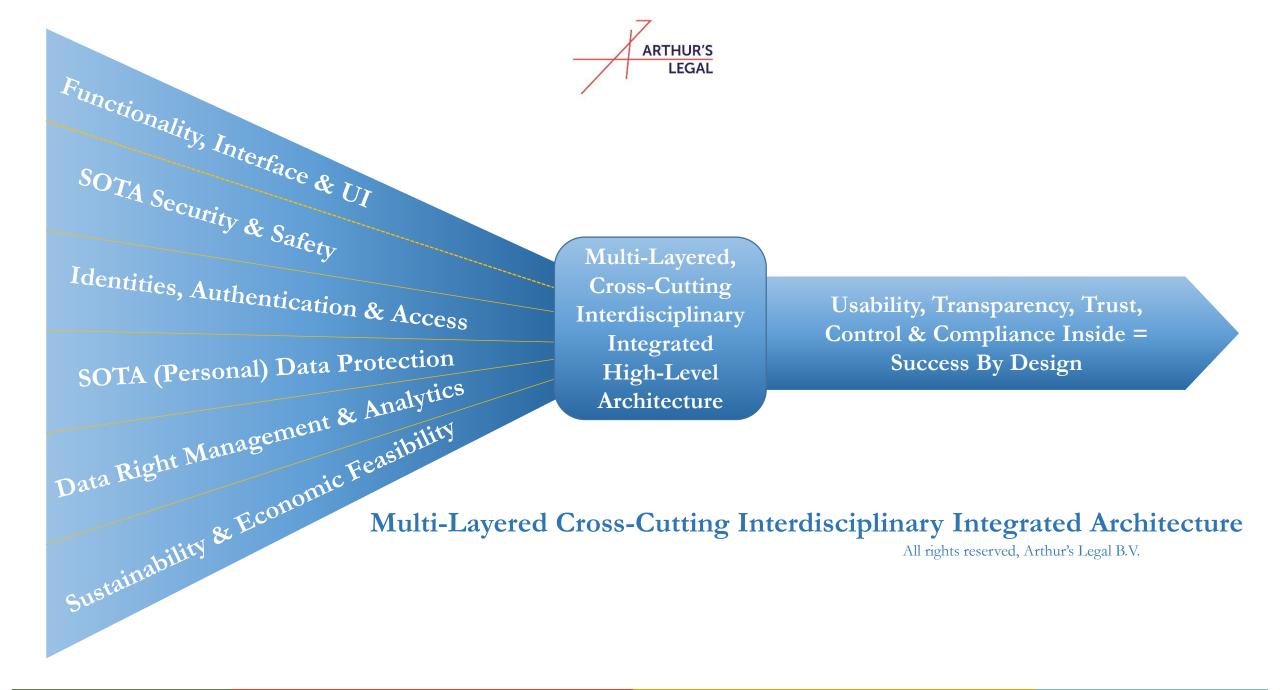
Network authentication

7. INFRASTRUCTURE/NETWORK

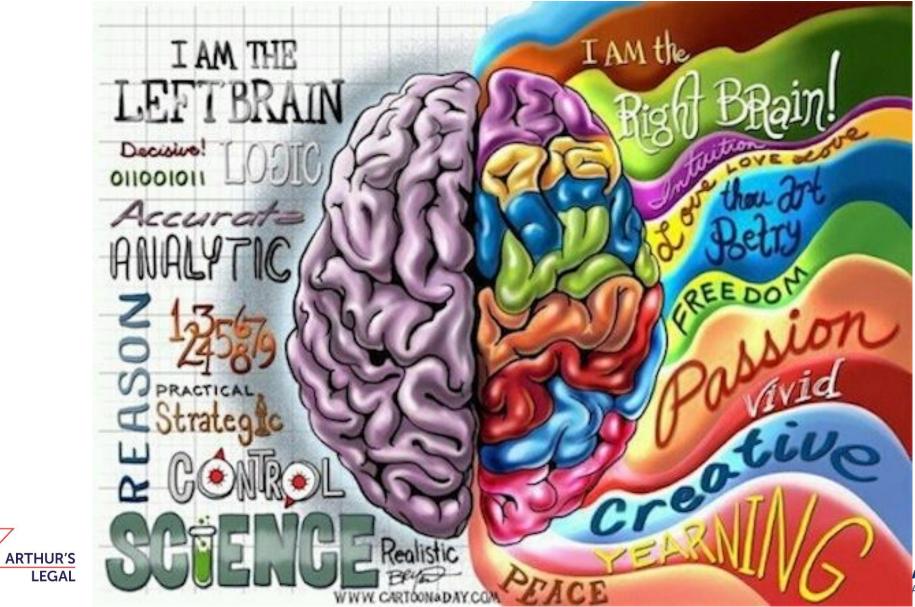
System tests & assurance







Man & Technology Symbiosis: Hyperconnectivity!



Q&A: Anything Goes!

vanderwees@arthurslegal.com

Arthurslegal.com **@Arthurslegal**

AIV II ALLIANCE FOR INTERNET OF THINGS INNOVATION

Arthur's Strategic Services & Systems } Global Tech & Strategies by Design. Est. 2001

Arthur's Legal: Arthur's Legal a global tech and strategic x-by-design law firm. Arthur's Legal is founded in 2001 and since its incorporation provides integrated full services, and mainly focuses on local and global private and public organizations that are active as customer, user, vendor, integrator, consultant, legislator or policy maker in the fields of IT, licensing, cloud computing, internet of things, data analytics, cybersecurity, robotics, distributed ledger (block chain) technology and artificial intelligence. Arthur's Legal is also a leading deal making expert; it has already structured and negotiated out more than 5.000 major technology and related deals with and for global Fortune companies as well as other major organizations in the public and private sector worldwide.

Arthur's Global Digital Strategies: The counsels of Arthur's Legal are legal experts, strategists, technologists, standardization specialists and frequent speakers worldwide, with in-depth experience and are well-connected in the world of technology, combinatoric innovation, data, digital, cybersecurity, (personal) data protection, standardization, risk management & global business. On these topics, its managing director <u>Arthur van der Wees LLM</u> is expert advisor to the European Commission, Dutch government as well as other public and private sector organizations and institutes worldwide.

Trust, Digital Data, Cybersecurity, Algorithms, AI, Robotics & Internet of Things: Arthur's Legal is Founding Member of European Commission's (EC) <u>Alliance of LoT Innovation</u> (AIOTI), Co-Chair of AIOTI WG4 (Policy), Project Leader of both the AIOTI Security in IoT and Privacy in IoT taskforces, co-author of <u>EC's Cloud SLA Standardisation</u> <u>Guidelines</u>, co-author of Cloud Security Alliance's Privacy Level Agreement (PLA) 2.0, co-contributor to ISO standards such as ISO/IEC 19086 (Cloud Computing), co-author of the <u>IERC Handbooks</u> 2016 (Strategic & Legal Challenges in IoT) and 2017 (Security & Privacy in IoT), member of ESCO and co-author of the Dutch National Smart Cities Strategy. Arthur's Legal is co-founder of CloudQuadrants on the maturity of cloud offerings, the Cyberchess Institute that landscapes the real-life cybersecurity arena, the Cyber Trust Institute that sets trust trajectories and orbital requirements and parameters for technology-as-a-service, the Institute for Next Generation Compliance that promotes the restructuring and automation of compliance and related procurement, and the Institute for Data and Evidence Based Trust that aims to build and enhance trust and data protection in open, decentralized digital, cyber-physical and virtual ecosystems. Furthermore, Arthur's Legal is EC H2020 project IoT CREATE consortium partner and activity group leader on trust, security, safety, privacy, legal and compliance topics in IoT in five EU large scale pilots on smart healthcare, smart cities, wearables, smart farming, food safety and autonomous vehicles with EUR 250M of accrued EC and other funding. Together with IDC Arthur's Legal is also doing research and policy making for the Commission on data portability & application portability. One can build it's own AI with Zapplied.

Connected & Hyper-connected: Arthur's Legal has an unique interdisciplinary 3D-angle & x-by-design approach, connecting vital topics such as usability, security, data management, (personal) data protection, compliance with technology, infrastructure, architecture and global standardization thereof, with the capability and ability to connect those components in hyper-connected ecosystems much earlier (read: pro-active, preventative) than the traditional policy-making, legal and compliance practice does. For upcoming events, key notes and other activities, please check out website, stay up to date via its <u>social media</u> channels, or contact us.

Zapplied

www.arthurslegal.com | vanderwees@arthurslegal.com





Trustworthy Internet of Everything & Everybody for the Wellbeing of People and Planet

Legal Notices

All rights reserved, Arthur's Legal. The content of this document is provided 'as-is' and for general information purposes only; it does not constitute strategic, legal or any other professional advice. The content or parts thereof may not be complete, accurate or up to date. Notwithstanding anything contained in this document, Arthur's Legal disclaims responsibility (including where Arthur's Legal or any of its officers, employees or contractors have been negligent) for any direct or indirect loss, damage, claim, or liability any person, company, organisation or other entity or body may incur as a result, this to the maximum extent permitted by law.