

#### Privacy in IoT

The unique opportunity to learn and discuss where the Internet of Things meets GDPR, and where Hyperconnectivity meets Privacy & Security. Who wouldn't be totally confused!? In our Open Webinars, Arthur's Legal will address the Pains & Gains of the GDPR, X By Design & Resilience.





Arthur van der Wees

Dimitra Stefanatou Janneke Breeuwsma

Arthur's Legal organizes seven (7) webinars on Privacy in IoT with the focus on GDPR, supported by AIOTI and Create-IoT

Go to **arthurslegal.com/iot/** for more information and subscription for the webinars.





# Privacy in IoT

#### Open Webinars by Arthur's Legal, supported by: AIOTI WG3 Privacy-in-IoT Taskforce, and H2020 CSA CREATE-IoT & LSPs AG Trust in IoT Arthur van der Wees

Managing Director Arthur's Legal, the global tech-by-design law firm & strategic knowledge partner

Expert Advisor to the European Commission (Cloud, IoT, Data Value Chain, Cybersecurity, Privacy & Accountability)

Project Leader H2020 IoT LSPs & CSAs Activity Group on Trust, Security, Privacy, Accountability & Liability

**CREATE-IoT** 

Large-Scale Pilots

European

Programme

ΔΙΟΤΙ

Founding Member, EC's Alliance for IoT Innovation (AIOTI)

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Task Force Leader AIOTI Security in IoT & Privacy in IoT

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### Privacy in IoT Open Webinar Series

Webinar 1: GDPR: Processing, Protection, Security & Strategies Webinar 2: X-by-Design: Upstream & Downstream Resilience Webinar 3: State of the Art Privacy Principles & Requirements Webinar 4: Consent Management & Engagement in IoT Webinar 5: Compliance, Accountability, Assurance & Penalties Webinar 6: IoT Ecosystems, Pre-Procurement & Collaboration Right Now!

Webinar 7: Data Subject Rights & Data Management in IoT Wednesday 23 May 2018, 10.00 - 11.00 CET

**CREATE-Io1** 

European

Programme

Large-Scale Pilots

INTERNET OF THINGS INNOVATION

Please subscribe to the Privacy in IoT Mailing List at: <u>www.arthurslegal.com/IoT</u>, in which we will keep you up to date with dates, login details and the latest news on the GDPR, Privacy in IoT and related topics.

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### Privacy in IoT Webinar Nr. 6 Hyper-Connecting **GDPR-Accountable** IoT Ecosystems, Pre-Procurement & Collaboration CREATE-loT

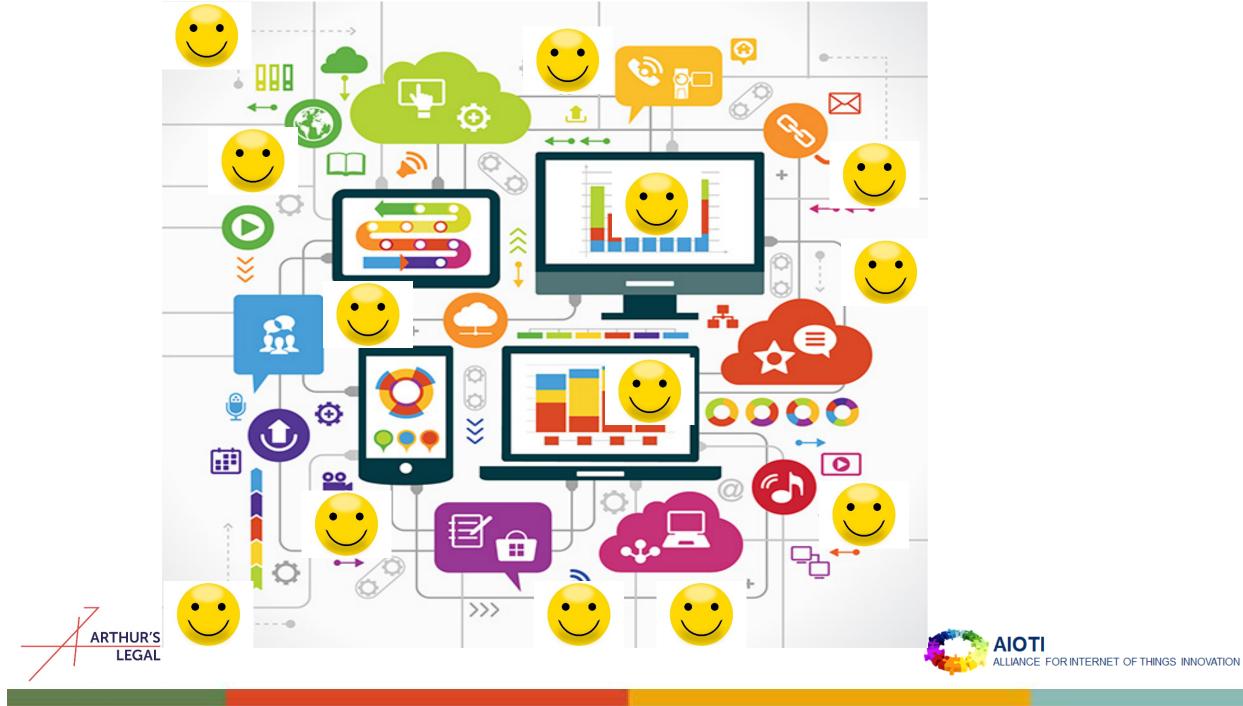


# Smart with Whom?





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#### Hyperconnected, accountable Value Chain towards the Customer: B2x, G2x, C2x

| Verticals | Digital<br>Services<br>Data |  |  |
|-----------|-----------------------------|--|--|
|           | Devices &<br>Software       |  |  |
|           | Infra &<br>Networks         |  |  |
|           | Horizontals                 |  |  |



# Click Here to Kill Everybody





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# Where to Start?





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## Stand-Alone

VS

# Hyper-Connectivity





# By Design By Re-Design Retrofitting





# Davs to Effective Date GDPR 25 May 2018





**General Data Protection Regulation:** 

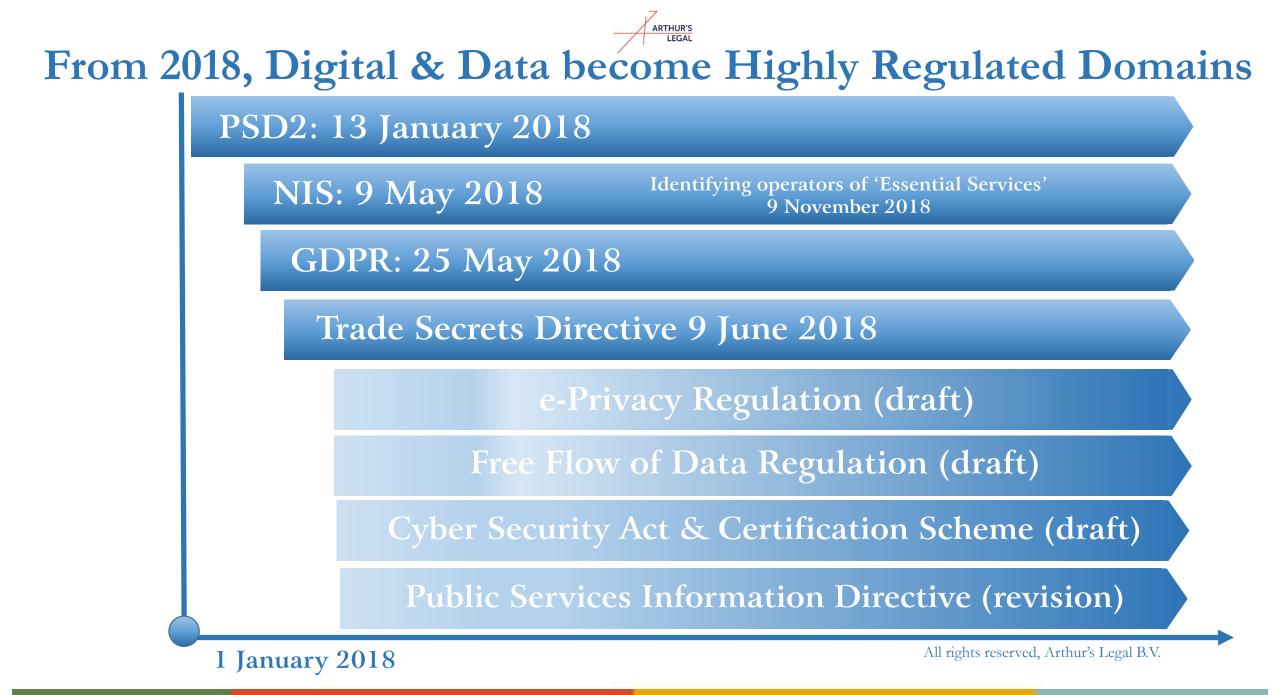
Data Control & Digital Transparency

**Data Collecting Data Processing Data Protection Data Security** Data Management





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## Design & Organize Ecosystems

- 1. Data Classification
- 2. Actors & Stakeholders
- 3. Technical Stack
- 4. Legal Grounds
- 5. Legitimate Purposes
- 6. Data Life Cycle

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7. Personal Data Flows



# Who is Involved?





### Human-Centric Technology, Thriving Ecosystems & Multi-Angled Stakeholders & Influencers

- 1. The User (Convenience-Focused, Cheap, Curious, Creative, Ignorant)
- 2. Customers Who Are Willing To Pay(B2x, x2x)
- 3. Suppliers & Value Ecosystem (Secure In, Secure Inside, Secure Out)
- 4. Thriving Ecosystems & Society

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- 5. Malicious Actors (They Are Patient. And They Collaborate! We Do Not)
- 6. Act First Seek Forgiveness Later Data Brokers
- 7. Policy Makers, Standardisation Development Orgs & Markets
- 8. Authorities (Who is responsible for what, and are they capable?)
- 9. Data Access: Law Enforcement & Intelligence Services





# Where is one Involved?





#### COLOMBIA

You are here:

Upstream

#Data Up, Mid & Downstream #AlgorithmUp&Downstream #CodeUp&Downstream

#### VENEZUELA

### SURINAME

#### **GUYANA**

You are here:

#### Downstream

#Data Up, Mid & Downstream #AlgorithmUp&Downstream #CodeUp&Downstream

You are here:

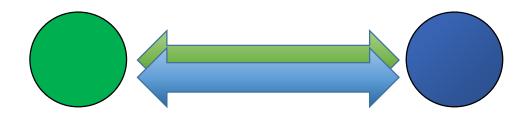
#### Midstream

#Data Up, Mid & Downstream #AlgorithmUp&Downstream #CodeUp&Downstream

PERU

BOLIVIA





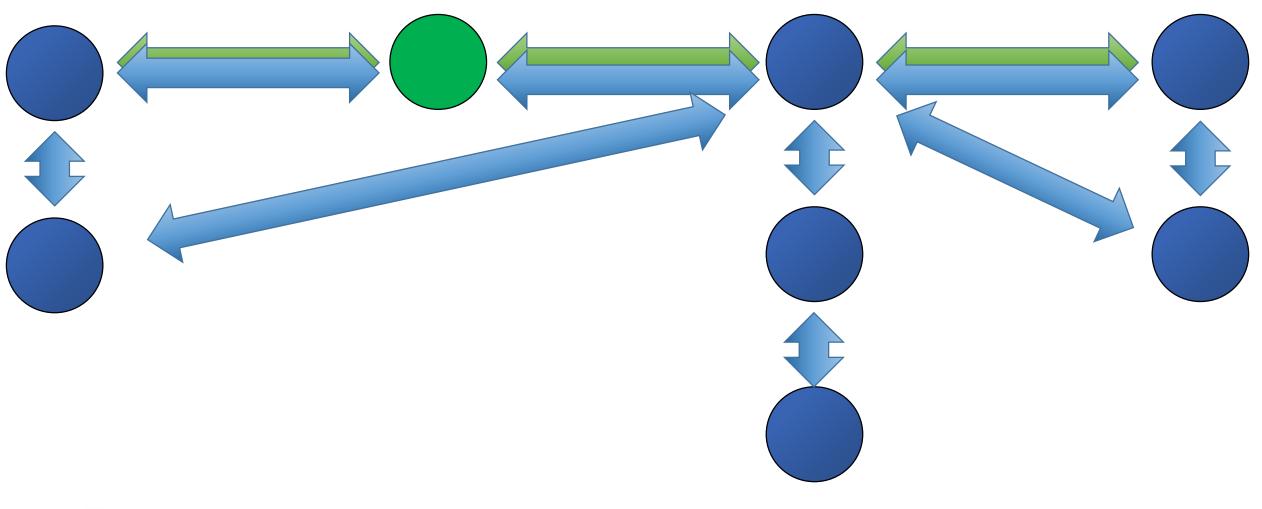
















### Life Cycles Methodology

and in a relevant ecosystem, what if the dynamics thereof changes, who is accountable for what part of the ecosystem, how to keep the stakeholders up to date, and what happens if there is an incident of any kind within the IoT ecosystem?

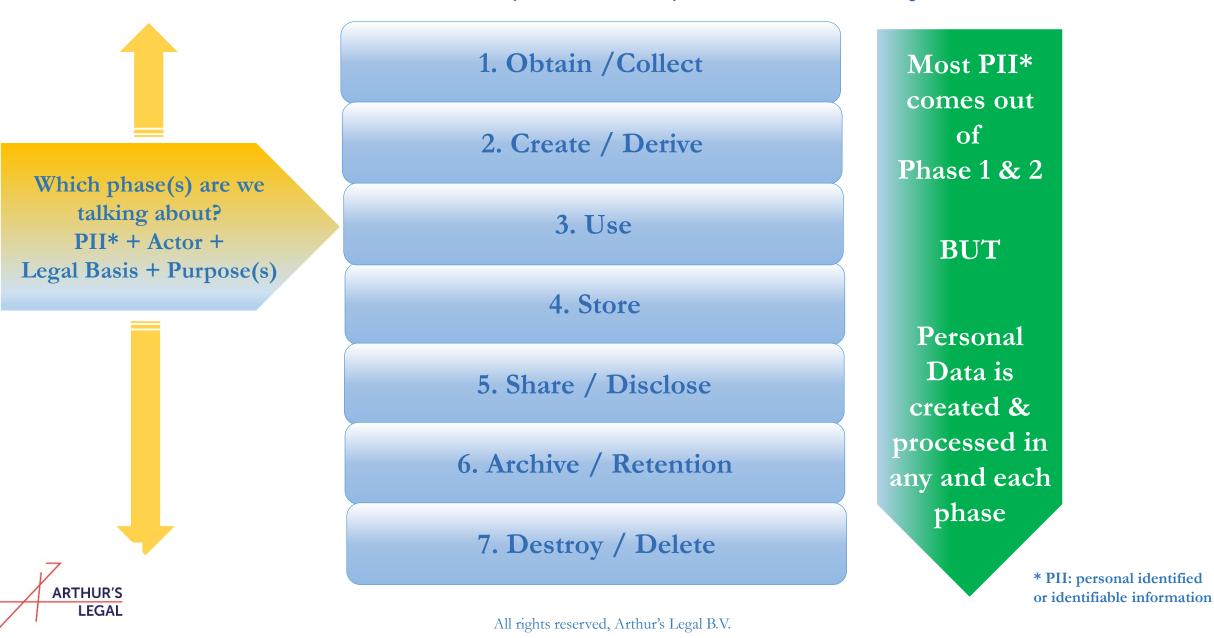
Data Life Cycle: What data is collected, created or otherwise concerned, what is its classification, can it be segmented, minimised and isolated, what if it has multiple classifications and what if the classification changes, how controls the data, for what purposes is one entitled to process the data, what meta data and derived data is generated during the data life cycle, and what does data deletion mean?

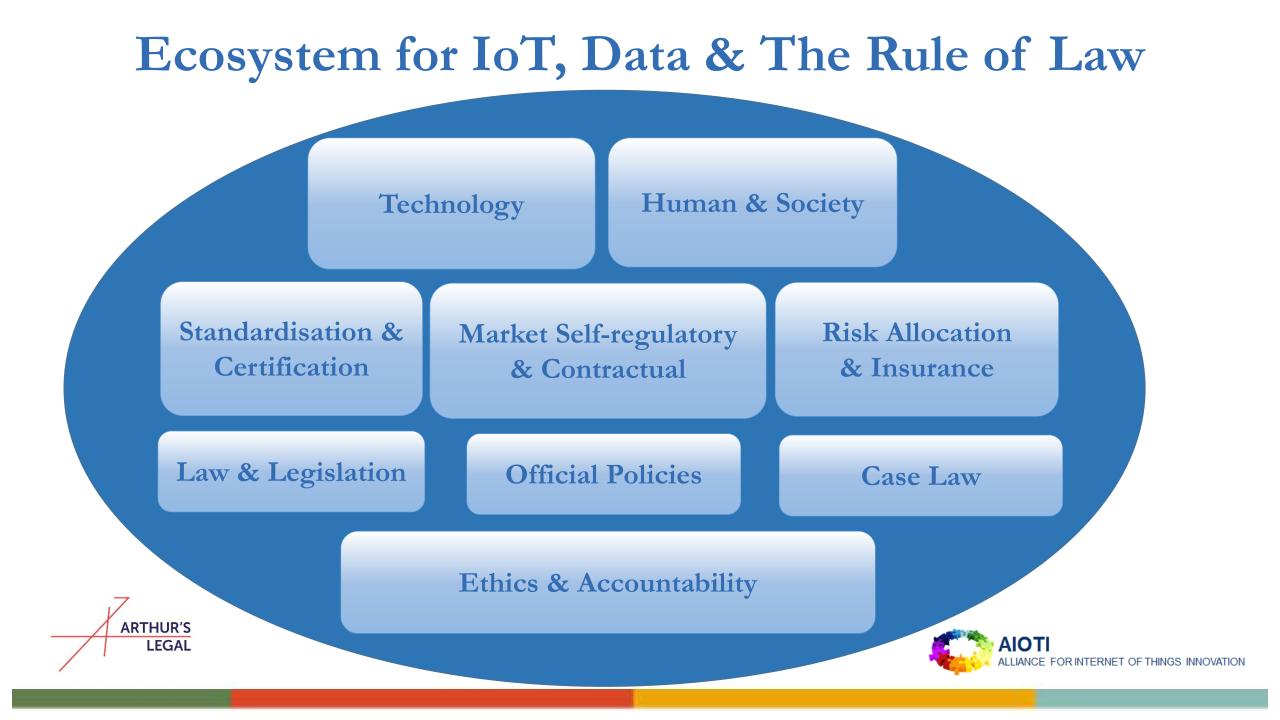
**Contextual Life Cycle:** In what context is a device/product/ecosystem used, as what persona is a stakeholder involved and in what context is data used in an ecosystem, what if the context thereof changes, who is accountable in what context, how to make stakeholders aware of changes in best practices, rights and obligations when the context changes, and how to secure the rights and obligations of the relevant other stakeholders?

Legal Life Cycle: As a person or legal entity, with whom do you want to engage? And if so, how to assess, prepare, negotiate, contract, execute, operate, update, amend, escalate and terminate such engagement (a.k.a. legal relationship)?

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#### 7 Phases of the (Personal) Data Life Cycle





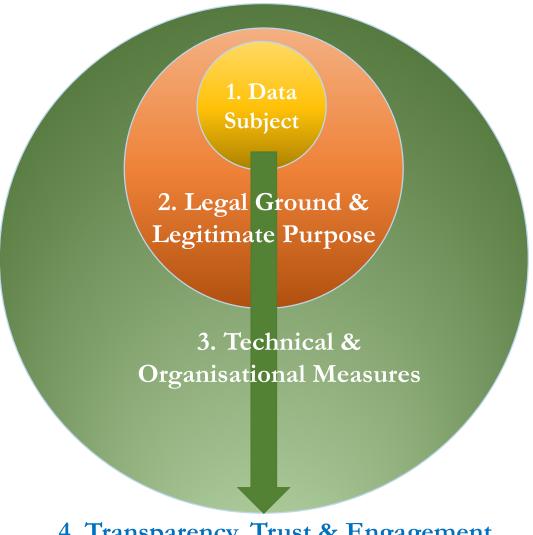
## Data Protection Agreements

### The Silver Bullet?





### **Engagement within GDPR**





4. Transparency, Trust & Engagement



### Where to Find the GDPR Relevant Agreements? \*

- 1. Privacy Policy & Cookies Statement
- 2. Terms & Conditions (Guest-centric)
- 3. Internal Human Capital/Resources Manuals (where relevant)
- 4. Security Policy (where relevant)
- 5. Data Processor Agreement
- 6. Purchase Terms & Conditions (Procurement-centric)
- 7. Service Level Agreement (SLA)
- 8. Business Continuity Policy / Disaster Recovery Plan

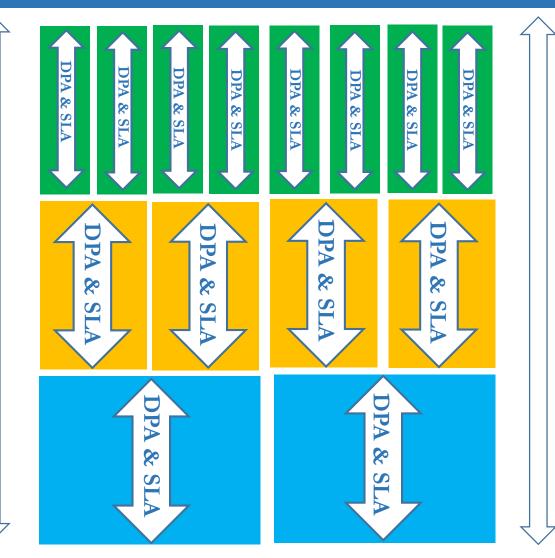
\* Make sure to obtain & send the complete set of documentation, including schedules, annexes, links and other references.
AIOTI

#### Hyperconnected, accountable Value Chain: to serve B2x, G2x, C2x, Peer2Peer

IoT as-a-Service

Platform as-a-Service

Infrastructure as-a-Service



Value Chain of Services & Data =

Pandora's Box of Data Protection Agreements & SLAs, or Value Added Ecosystem?

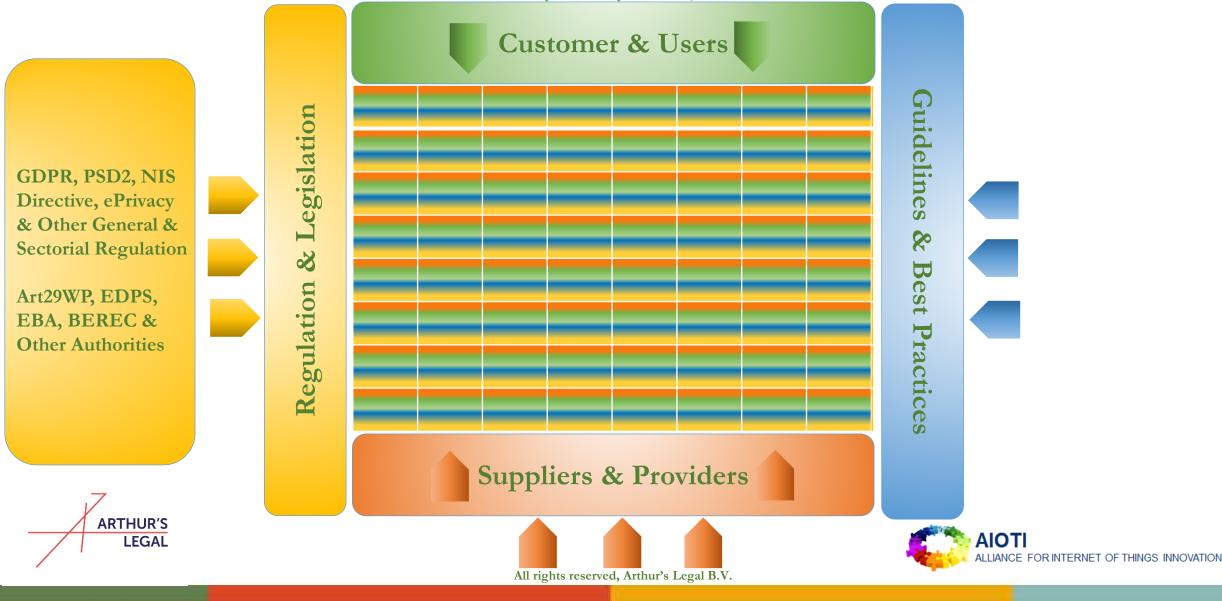


# Trustworthy IoT As A Trustworthy Service

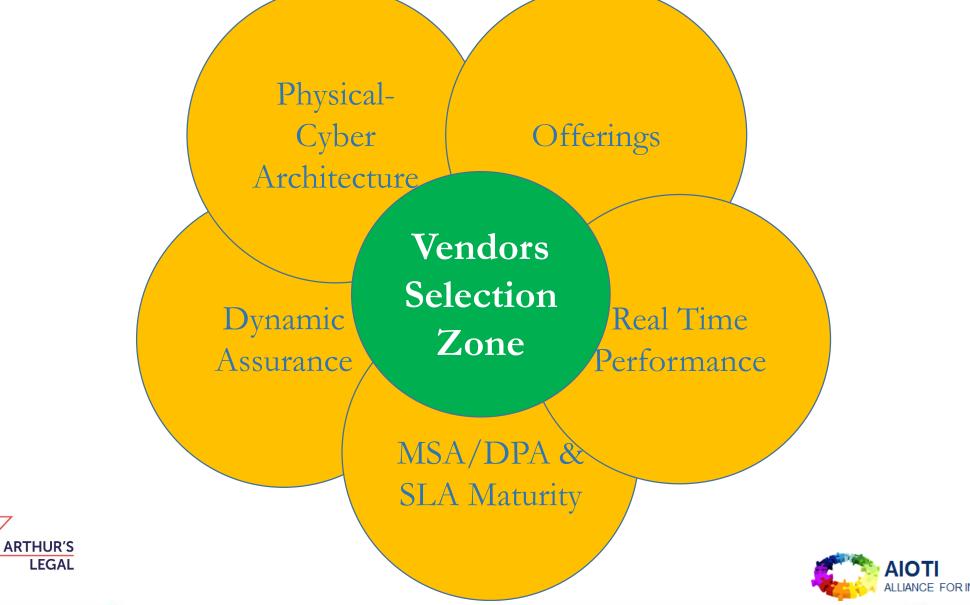




## The Fifth Dimension Square: The Engagement Zone



### Making Informed Decisions about Physical-Cyber



# Collaboration

### **Common Understanding**







# Scalable Living Labs

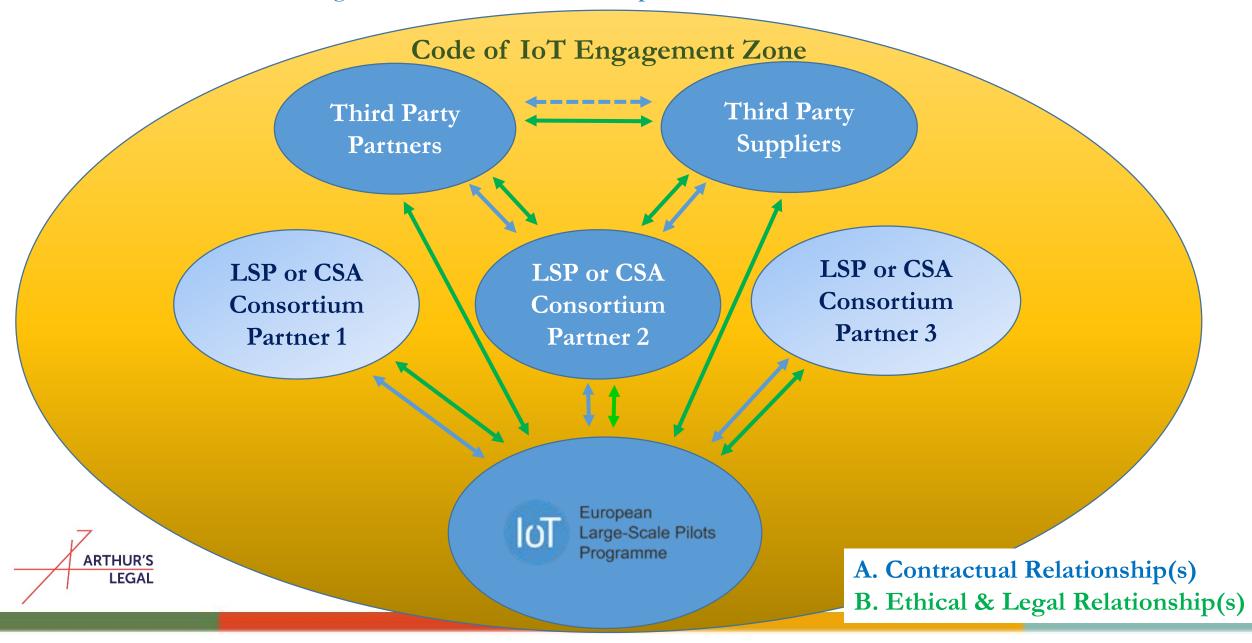




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#### Code of IoT Engagement

Ethical, Legal & Contractual Relationships between LSP & CSA Stakeholders



#### Code of IoT Engagement

Ethical, Legal & Contractual Relationships between LSP & CSA Stakeholders

- 1. Why this Code?
- 2. Who is Who?
- 3. Declaration of Adherence
- 4. Background Information
- 5. LifeCycle Thinking
- 6. Double Looping: S.I.M. (Scenarios, Impact, Measures)
- 7. Applicable Generic Regulation
- 8. Standardisation & Guidelines
- 9. Consequences of Non-adherence & Non-compliance 10.Appendices
  - a. Ethical Principles
  - b. Definitions

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### How to be ready for the digital, physical-cyber, cyber-physical future?

- 1. TRANSPARENY FIRST Misunderstood & Untrusted Data Economy v1.0: Clear Market Failure
- 2. LOOK AROUND Look at other sectors, cross-sectors and geographical areas. Gap-Analysis
- 3. POLICY 2.0 Technology is fast, global & digital. Regulation & Authorities still v1.0, local & analogue
- 4. THINK GLOBAL Technology global. Policy topics are as well. Deploy, Improve & Export
- 5. APPLIED INNOVATION It is about action rather than study. Walk The Talk
- 6. DEPLOY Try, Fail Fast, Iterate, Pivot, Iterate & Succeed. Not trying is the only failing
- 7. COLLABORATE Join forces & brain power, exchange & collaborate. No really. Walk the Talk
- 8. HYPERCONNECT The Collaborative Approach (Human-Centric Technology)
- 9. 7 + 8 = MULTIPLICITY Embrace & Leverage on Multiplicity (The symbiotic combination of diverse groups of people that work together with diverse groups of machines and algorithms to identify, address & solve problems, and make & execute decisions)



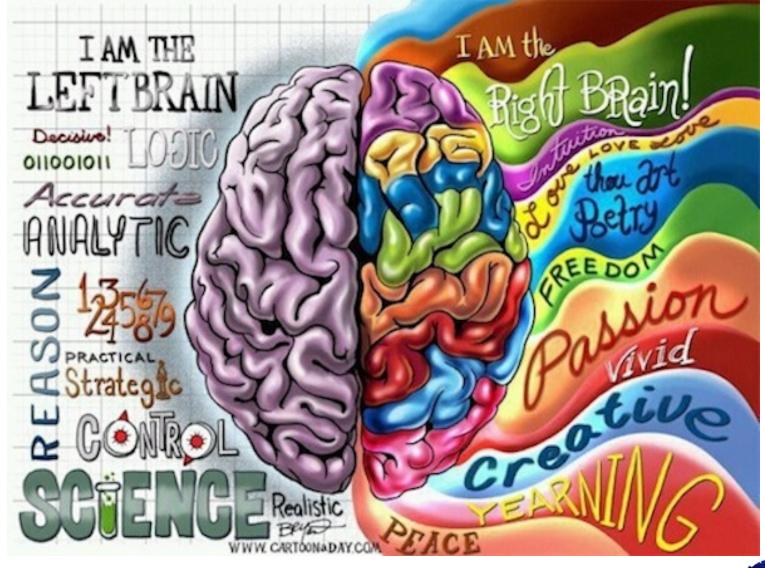


### Co-Creation, Collaboration & Human-Centric IoT Ecosystems As Enablers to Shape Our Future





### Man & Technology Symbiosis: Hyperconnectivity!



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Q&A: Anything Goes!

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#### Arthur's Strategic Services & Systems } Global Tech & Strategies by Design. Est. 2001

Arthur's Legal: Arthur's Legal a global tech and strategic x-by-design law firm. Arthur's Legal is founded in 2001 and since its incorporation provides integrated full services, and mainly focuses on local and global private and public organizations that are active as customer, user, vendor, integrator, consultant, legislator or policy maker in the fields of IT, licensing, cloud computing, internet of things, data analytics, cybersecurity, robotics, distributed ledger (block chain) technology and artificial intelligence. Arthur's Legal is also a leading deal making expert; it has already structured and negotiated out more than 5.000 major technology and related deals with and for global Fortune companies as well as other major organizations in the public and private sector worldwide.

Arthur's Global Digital Strategies: The counsels of Arthur's Legal are legal experts, strategists, technologists, standardization specialists and frequent speakers worldwide, with in-depth experience and are well-connected in the world of technology, combinatoric innovation, data, digital, cybersecurity, (personal) data protection, standardization, risk management & global business. On these topics, its managing director <u>Arthur van der Wees LLM</u> is expert advisor to the European Commission, Dutch government as well as other public and private sector organizations and institutes worldwide.

**Trust, Digital Data, Cybersecurity, Algorithms, AI, Robotics & Internet of Things:** Arthur's Legal is Founding Member of European Commission's (EC) <u>Alliance of 1oT Innovation</u> (AIOTI), Co-Chair of AIOTI WG4 (Policy), Project Leader of both the AIOTI Security in IoT and Privacy in IoT taskforces, co-author of <u>EC's Cloud SLA Standardisation</u> <u>Guidelines</u>, co-author of Cloud Security Alliance's Privacy Level Agreement (PLA) 2.0, co-contributor to ISO standards such as ISO/IEC 19086 (Cloud Computing), co-author of the <u>IERC Handbooks</u> 2016 (Strategic & Legal Challenges in IoT) and 2017 (Security & Privacy in IoT), member of ESCO and co-author of the Dutch National Smart Cities Strategy. Arthur's Legal is co-founder of CloudQuadrants on the maturity of cloud offerings, the Cyberchess Institute that landscapes the real-life cybersecurity arena, the Cyber Trust Institute that sets trust trajectories and orbital requirements and parameters for technology-as-a-service, the Institute for Next Generation Compliance that promotes the restructuring and automation of compliance and related procurement, and the Institute for Data and Evidence Based Trust that aims to build and enhance trust and data protection in open, decentralized digital, cyber-physical and virtual ecosystems. Furthermore, Arthur's Legal is EC H2020 project IoT CREATE consortium partner and activity group leader on trust, security, safety, privacy, legal and compliance topics in IoT in five EU large scale pilots on smart healthcare, smart cities, wearables, smart farming, food safety and autonomous vehicles with EUR 250M of accrued EC and other funding. Together with IDC Arthur's Legal is also doing research and policy making for the Commission on data portability & application portability. One can build it's own AI with Zapplied.

**Connected & Hyper-connected:** Arthur's Legal has an unique interdisciplinary 3D-angle & x-by-design approach, connecting vital topics such as usability, security, data management, (personal) data protection, compliance with technology, infrastructure, architecture and global standardization thereof, with the capability and ability to connect those components in hyper-connected ecosystems much earlier (read: pro-active, preventative) than the traditional policy-making, legal and compliance practice does. For upcoming events, key notes and other activities, please check out website, stay up to date via its <u>social media</u> channels, or contact us.



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### Trustworthy Internet of Everything & Everybody for the Wellbeing of People and Planet

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